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Introduction

What is a Public file?

The purpose of the Public File is to provide a snapshot of localness and musical output and acts as a signpost to features and characteristics of a station.

Mansfield 103.2 is the local radio station for Mansfield, Ashfield and Bolsover and every local commercial station across the UK has requirements in respect of its local content and music.

The Public File is designed to give you a better understanding of the radio station's output

The Public File is also available in hard copy by post upon request by any member of the public, and serves as one indicator of each station's output.

Comments on its contents should be made to the station or to the industry regulator Ofcom.

It's important to us, and Ofcom, that listeners understand how the radio station works and what output we promise to provide.

OFCOM

Ofcom, the Office of Communications, is the independent regulator and competition authority for the UK communications industries. They are responsible for television, radio, telecommunications and wireless communications services. Their website is www.ofcom.org.uk

SECTION 1: STATION FORMAT

1.1

Station Name	Mansfield 103.2 / Radio Mansfield
Licence Area	The Districts of Mansfield, Ashfield and Bolsover
Frequency	103.2 MHz
Hours Of Broadcast	24 hours a day, 7 days a week (programmes all locally made)

1.2 Definitions

Speech	Excludes advertising, trails, sponsor credits and the like and will be calculated over the period specified
Music	Percentages are calculated as a percentage of the local tracks broadcast in a specified period.
Peak time(s)	Refers to weekday breakfast and afternoon drive output, and weekend late breakfast.
Daytime	0600 to 1900 weekdays and 0800 to 1400 weekends
Locally Made	Refers to output produced and presented from within the licence area and must include peak time where required

1.3 Character of Service

“ A MUSIC AND INFORMATION STATION FOR 25 – 54 YEAR OLDS IN THE MANSFIELD AREA, HIGHLY FOCUSED ON LOCAL ISSUES.”

Office of Communications, March 2006

SECTION 2: PROGRAMMING

2.1 Current Programming Schedule

Monday

Time	Title	Description	Status
00:00 – 06:00	Non Stop Music Through The Night	Non Stop Music / Ads	Automated
06:00 – 10:00	The Breakfast Show	Local / Presenter led , music, news, sport and traffic and travel updates.	Live
10:00 – 13:00	Mid Morning	Local /VT Presenter led , Music, news	Automated
13:00 – 18:00	Afternoon	Local / Presenter led , music, news, sport and traffic and travel updates. requests	Live
18:00 – 00:00	Evening	Non Stop Music / Ads	Automated

Tuesday

Time	Title	Description	Status
00:00 – 06:00	Non Stop Music Through The Night	Non Stop Music / Ads	Automated
06:00 – 10:00	The Breakfast Show	Local / Presenter led , music, news, sport and traffic and travel updates.	Live
10:00 – 13:00	Mid Morning	Local /VT Presenter led , Music, news	Automated
13:00 – 18:00	Afternoon	Local / Presenter led , music, news, sport and traffic and travel updates. requests	Live
18:00 – 00:00	Evening	Non Stop Music / Ads	Automated

Wednesday

Time	Title	Description	Status
00:00 – 06:00	Non Stop Music Through The Night	Non Stop Music / Ads	Automated
06:00 – 10:00	The Breakfast Show	Local / Presenter led , music, news, sport and traffic and travel updates.	Live
10:00 – 13:00	Mid Morning	Local /VT Presenter led , Music, news	Automated
13:00 – 18:00	Afternoon	Local / Presenter led , music, news, sport and traffic and travel updates. requests	Live
18:00 – 00:00	Evening	Non Stop Music / Ads	Automated

Thursday

Time	Title	Description	Status
00:00 – 06:00	Non Stop Music Through The Night	Non Stop Music / Ads	Automated
06:00 – 10:00	The Breakfast Show	Local / Presenter led , music, news, sport and traffic and travel updates.	Live
10:00 – 13:00	Mid Morning	Local /VT Presenter led , Music, news	Automated
13:00 – 18:00	Afternoon	Local / Presenter led , music, news, sport and traffic and travel updates. requests	Live
18:00 – 00:00	Evening	Non Stop Music / Ads	Automated

Friday

Time	Title	Description	Status
00:00 – 06:00	Non Stop Music Through The Night	Non Stop Music / Ads	Automated
06:00 – 10:00	The Breakfast Show	Local / Presenter led , music, news, sport and traffic and travel updates.	Live
10:00 – 13:00	Mid Morning	Local /VT Presenter led , Music, requests, news	Automated
13:00 – 17:30	Afternoon	Local / Presenter led , music, news, sport and traffic and travel updates.	Live
17:00 – 18:00	Five On Friday .	Local, Speech based Topical chat. All Talk	Pre Rec
18:00 – 19:00	Evening	Non Stop Music / Ads	Automated
19:00 – 22:00	80s School Reunion	Specialist Music	Automated
22:00 – 00:00	Evening	Non Stop Music / Ads	Automated

Saturday

Time	Title	Description	Status
00:00 – 07:00	Non Stop Music Through The Night	Non Stop Music / Ads	Automated
07:00 – 11:00	The Breakfast Show	Local / Presenter led , music, requests, news, sport and traffic and travel updates.	Live (final hour Automated)
11:00 – 13:00	Saturday Show	Local /Presenter led , Music, requests, news	Automated
13:00 – 18:00	Sports Show / Sports Beat	Local / Presenter led , music, sport coverage of local sides , including Mansfield Town.	Live
18:00 – 21:00	Non Stop 90s School Reunion	Specialist Music	Automated
21:00 – 00:00	Evening	Non Stop Music / Ads	Automated

Sunday

Time	Title	Description	Status
00:00 – 07:00	Non Stop Music Through The Night	Music & Ads	Automated
07:00 – 0900	Non Stop Music	Music & Ads	Automated
09:00 – 13:00	The Sunday Brunch Show	Local / VT Presenter led , music, news and sport updates.	Automated
13:00 – 17:00	Sunday Afternoons	Local / Presenter led , music,	Automated
17:00 – 19:00	Juke Box Giants	Specialist Music Show 50s, 60s Local , Presenter	Automated
19:00 – 00:00	Evening	Non Stop Music	Automated

2.2 Local Programming

Mansfield 103.2 broadcasts locally produced programmes 24 hours a day. For recent examples of some of our programmes visit our website Mansfield103.co.uk. You can listen across the area on 103.2FM and also online via our website. Also check for new editions to our schedule.

Note: Full programmes can not be placed on our website for music licensing reasons.

SECTION 3: MANSFIELD 103.2 NEWS

3.1 Current News Schedule Jan 2016

Weekday

Time	News Content	Duration
07:00	Local News	3mins
07:30	Local News Headlines	1mins
08:00	Local News	3mins
08:30	Local News Headlines	1mins
09:00	Local News	3mins
10:00	Sky/IRN and local news add on	3mins
11:00	Sky/IRN and local news add on	2mins – 90secs
12:00	Sky/IRN and local news add on	2mins – 90secs
13:00	Sky/IRN and local news add on	2mins – 90secs
14:00	Sky/IRN and local news add on	2mins
15:00	Sky/IRN and local news add on	2mins
16:00	Sky/IRN and local news add on	2mins – 90secs
17:00	Sky/IRN and local news add on	2mins – 90secs
18:00	Sky/IRN	3mins

Saturday

Time	News Content	Duration
08:00	Sky/IRN and local news add on	2mins – 2mins
09:00	Sky/IRN and local news add on	2mins – 2mins
10:00	Sky/IRN and local news add on	2mins – 2mins

Sunday

Time	News Content	Duration
08:00	Sky/IRN and local news add on	2mins – 2mins
09:00	Sky/IRN and local news add on	2mins – 2mins
10:00	Sky/IRN and local news add on	2mins – 2mins

Sky/IRN news is played through out the rest of the time apart from on Saturday afternoons when doing live commentary of Mansfield Town away games.

3.2 News Content

Our weekday bulletins provide a mixture of locally produced items and IRN content. For recent examples of our local news coverage you can visit our website www.mansfield103.co.uk.

Mansfield 103.2 is part of the Independent Radio News Network and is licensed to use news material provided by the service and also run national news bulletins provided by IRN satellite feed. This is currently the Sky News service.

Traffic and Travel bulletins are provided between 6am – 10am and 3pm-6pm Monday to Friday with additional updates when needed though the day. We also provide a Saturday travel service.

3.3 The News Team

We have 3 Broadcast Journalists in our team which is headed by Managing Director and News Director Tony Delahunty.

A number of other staff at Mansfield 103.2 are also trained to produce and read news bulletins.

You can contact our news team by phoning 01623 666020 or by emailing news@mansfield103.co.uk or tony.delahunty@mansfield103.co.uk

To find out what the news team are currently working on visit the Mansfield 103.3 website – www.mansfield103.co.uk

SECTION 4 : MANSFIELD 103.2 MUSIC / PLAYLIST

4.1 Music Sample

The music that Mansfield 103.2 plays is subject to the licence agreement set out by Ofcom. This can be found on their website www.ofcom.org.uk

Sample of our music playlist 8am – 9am Feb 8th 2021

Tate McRae	You Broke Me First
Years & Years	Shine
Heart	All I Wanna Do Is Make Love To You
Whitney Houston	The Greatest Love Of All
Harry Styles	Golden
Patrick Swayze	She's Like The Wind
Adele	Rolling In The Deep
Coldplay	Every Tear Drop Is A Waterfall
Major Lazer	Cold Water
The Kooks	Down
Tina Turner	What's Love Got To Do With It

Sample hour of music playlist 3pm – 4pm Jan 29th 2021

Feetwood Mac	Don't Stop
Sigala & James Arthur	Lasing Lover
Coldplay	In My Place
Erasure	Blue Savannah
24kGoldn & iann Dior	Mood
Kool & The Gang	Get Down On It
Miley Cyrus	Midnight Sky
Queen	Radio Ga Ga
Dermot Kennedy	Giants
Tired Of Waiting	Kinks
Eric Carmen	Hungry Eyes

4.2 The Mansfield 103.2 Playlist

Currently Mansfield 103.2 has over 5000 songs on its music database with approximately 600 of those currently in regular rotation.

The new music is put onto our play list using a **CURRENTS** and **RECURRENTS** system.

CURRENTS are radio station's newest songs and at the moment there are 16 in rotation. The updated list can be found on our website – www.mansfield103.co.uk

RECURRENTS which mainly features big songs from the last 5 years has just over 170 in rotation.

We do allow listeners to request songs, most notably during our All Request Lunch sponsored feature that runs every weekday from 1pm – 2pm. Through our **Interactive Weekend** feature listeners are also

invited to request some of the music between 7am and 11am on Saturdays. See our schedule and show information on our webpage for more details.

SECTION 5 : PROGRAMME AND/OR NEWS HIGHLIGHTS

Mansfield 103.2 plays its part in the local community by helping out where it can.

Each year we team up with local businesses to raise money for the Kings Mill Hospital Children's ward. We have helped to raise over £15,000 so far with the money going to buy much needed toys and equipment for the ward.

The station has also taken part in and helped promote the Clumber Park memory walk for the Alzheimer's Society for the last few years.

We've also been part of many major local events, in September 2017 we covered the Tour Of Britain cycle race which came to Mansfield, we also put together an overnight 'election special' focusing on our local General Election counts and we were once again part of the team that helped to organise and put on the Mansfield Christmas Lights Switch On which is attended by thousands of local people.

The radio station has twice been nominated in the Small Station of the Year category at the Arqiva Awards and was given a mayoral commendation by Mansfield District Council for it's fundraising work.

To find out more about other recent highlights and achievements visit our website – www.mansfield103.co.uk

SECTION 6 : HOW TO COMPLAIN

If you are a listener and you are unhappy with any part of our broadcasting you can make a formal complaint by either contacting the station direct or going through OFCOM

6.1 To The Radio Station

The best way to make a formal complaint directly to the radio station is to do so in writing to Mansfield 103.2's Managing Director.

If you are upset about a particular presenter's conduct, programme (or part of a programme) or a news story please make it clear what time and date you were listening so we can also check back and listen to the output.

If you are concerned we are not meeting the conditions of our licence make sure you outline in which area.

Make sure your grievance/grievances are clear and concise.

Always provide your contact details so we can get back in touch with you. Please be assured we will treat all complaints very seriously.

We will endeavour to answer all written complaints within two weeks with our findings.

Our contact details can be found at the end of the public file, on our website or you can call us during office hours on (01623) 646666

If you would like to make a verbal complaint you can phone our office number and ask to speak to the Managing Director or Managing Editor.

6.2 To The Office Of Communications (Ofcom)

Ofcom is the independent regulator and competition authority for the UK communications industries, with responsibilities across television, radio, telecommunications and wireless communications services.

If you want to complain about any part of Mansfield 103.2's output or running you can also do it through Ofcom.

To read more about the industry regulator and how to complain to them you can visit their website – www.ofcom.org.uk

or write to their head office:

Ofcom
Riverside House
2a Southwark Bridge Road
London
SE1 9HA

If you want advice or to complain to Ofcom by phone you can call 0300 123 3333 or 020 7981 3040. They are open Monday to Friday from 9am to 5pm.

Mansfield 103.2 Contact Details :

Mansfield 103.2
Unit 4 Brunts Business Centre
Samuel Brunts Way
Mansfield
Notts
NG182AH

Phone: (01623) 646666

Email: info@mansfield103.co.uk

Website: www.mansfield103.co.uk